

Covid-19 pandemic
Social distancing and operational protocol 5.22.2020
For inspected boats Privateer, Journey, Santa Maria and 6 pack sails

1. Social Distancing.

This plan prevents any customer from coming within 6' of any other customer through the entire process from Preboarding to disembarkation. The San Francisco Sailing Company will never ask a customer to sit within 6' of a stranger. If we are somehow unable to accommodate some passengers relative to our 7 seating sections and the 6' spacing we will do our best to get those customers on another less crowded sail later that day, offer a full refund, or company credit. Should a customer feel at any time, before actual casting off of the dock lines and full departure, that they are unsafe, uncomfortable, or too close to another passenger they may cancel their reservation and receive the above listed refund or reschedule.

- a. The customers will arrive and wait with their small group on the pier in sections marked 6' apart. We have 7 sections of group sizes from 2 to 6 "came together" passengers marked off. Each section will have a sign correlating to group size and seating location.
- b. Customers will be helped to organize themselves on the Pier by one of our crew members. Our crew will at this time ask each passenger "if they have read and understood our social distancing protocol, if they are feeling any symptoms of sickness, and if they understand the risks of being in a public space during the Covid-19 pandemic and are prepared to act responsibly." The crew will at this time require a verbal "yes" before they can get past the gate.
- c. The customers will stay in these groups, 6' apart and board the boat and sit in their predetermined locations based on their group size and spot they selected on the pier before boarding. See "on pier signage" for exact design and wording.
- d. See attached diagram of seating sections 6' apart on the boat.
- e. Boarding will be in these small groups of friends and family members starting with section A and then boarding alphabetically. This method allows for each of the 7 sections to board with anyone getting within 6' of each other.
- f. Disembarking will be the opposite. Starting with section G and ending with section A
- g. We will only seat people in sections with other people they "came with". Strangers will never be within 6' of another stranger.
- h. In order to keep the passengers from being within 6' of the crew for more than just boarding we have also installed plexiglass between the cockpit and sections G and A. This will keep the required barrier between customers and crew in the cockpit.
- i. There is room for the Crew to dock the boat without getting within 6' of a passenger.

2. Sanitizing the Boat:

- a. The entire outside area of the boat will be scrubbed with soap and water before and after each trip. This includes: All Decks areas, The cockpit, All lifelines, rigging, anything that can come in contact with the passengers and crew will be washed. We expect this wash along with the interior to take a minimum of 30 minutes each time

b. Access to the interior of the boat

No access will be given to the interior of the boat except for use of the toilet by one person at a time. The crew will attend to the single passengers and will spray down any and all surfaces the passenger came into contact with immediately after passenger has returned to the deck. See SFSC ppp for sanitizing instructions

3. PPE

- a. It is expected that our customers will not be allow on Pier 39 without masks but we will also provide them before the boarding process along with hand sanitizer.
- b. All staff and customers will wear masks at all times
- c. Crew will wear latex gloves when boarding and disembarking customers, along with glasses and face masks for maximum protection

Training

- a. All captains and crew will be provided with these Covid-19 procedures before each trip.
- b. All staff will maintain a 6' distance from passengers and crew during the entire process except as necessary for boarding or unboarding and will always wear full PPE
- c.

Signage. In addition to our current safety signage we will Post

- a. On the Pier our social distancing program and signs for orderly waiting in sections 6' part see attached "on pier signage"
- b. On the gate we will have our social distancing program posted (this program, seating sections, and PPP.
- c. On the boat we will have our Program posted (this program, seating sections, PPP
- d. Our captains will also include the social distancing program in their predeparture safety speech. This speech takes place on the boat before casting off. It includes name of the crew, location of lifejackets etc and will add include this wording as well "As you all know we are operating during the Covid-19 pandemic. If anyone on the boat feels sick, or has been in contact with someone who tested positive for Covid-19 please leave the boat now. If feel that you are not socially distant enough from the other passengers or if you want to get off the boat for any reason please do so now and you will receive a full refund. There will be no moving around once you have found your section and getting closer than 6' to any stranger on board will not be tolerated. Each passenger will again be asked for a verbal confirmation that they understand the risks they are assuming.

In the case of an emergency:

- a. First aid will be administered by family/ friends first. Should the expertise of the crew be required they will wear full PPE including masks, gloves, and glasses.
- b. CPR will be administered by a passengers trusted friend or family member under the direct supervision of the (CPR licensed) captain or crew.

All of these plans and procedures will be posted on our website, in emails sent to customers, and on the dock, on the boat, and during the safety speech.

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